

As one of Canada's Best Managed Companies for 17 consecutive years, Concentra prides itself on fostering employee engagement and a workplace of openness and respect.

Concentra is Canada's leading provider of wholesale banking and trust solutions to credit unions from coast to coast. With deep co-operative roots, Concentra is focused on creating value for the credit union system. We partner with credit unions to ensure over five million Canadian members can choose competitive financial services from their local credit union.

Concentra employees enjoy a competitive total rewards package and flexible work environment. We are looking for a results oriented individual to join our team in one of our corporate offices or from a home office environment.

## **Sr. Business Analyst**

(Full-time, Permanent Position)

The purpose of this position is to increase the efficiency of corporate priority projects by liaising with key stakeholders to elicit, analyze, communicate and validate business requirements. This position collaborates closely with Project Managers and Subject Matter Experts and is assigned to corporate priority projects.

### **Key Outcomes:**

The Sr. Business Analyst is responsible to provide effective execution of business analysis to multi-discipline/cross functional project teams and stakeholders by managing, understanding and articulating current and future processes through process modelling. This individual clearly communicates expectations for well-documented business requirements to team members and stakeholders, and understands the challenges, objectives and needs of our clients and stakeholders to ensure the effective completion of project deliverables.

This role works in cooperation with technology vendors/suppliers, translate business requirements into technology requirements, and work with the stakeholders to manage the completion of clear, accurate, well-written, audience appropriate requirement documentation (gather, define, analyze and articulate). This role is also responsible for resolving issues and solving problems throughout the requirements gathering process, acting as a mediator to ensure effective facilitation and understanding of all stakeholder needs.

The Sr. Business Analyst provides business analysis to a group of projects in a coordinated way to obtain benefits and control not available individually by identifying interconnectedness of the various project business or system requirements to maximize accomplishments of the combined project outcomes. This includes identifying and planning for dependencies and communicating to project managers. The Sr. Business Analyst provides effective leadership, coaching and motivation to the subject matter experts and all other stakeholders of the project, encouraging the development of tools and best practices for business analysis.

### **Qualifications:**

- Completion of or in final stages of completion of certification in business analysis, such as Certified Business Analysis (CBAP) designation, Certification of Competency in Business Analysis (CCBA) or equivalent experience.
- 3 to 5 years of demonstrated experience in business analysis.

Applications for this opportunity accepted until end of day **December 14, 2020.**

To apply, please visit our Career page at [www.concentra.ca](http://www.concentra.ca)

*At Concentra, our goal is to achieve a workforce as diverse as the people we partner with. We encourage all members of the designated groups; aboriginal people, persons with disabilities, women, visible minorities and others to join our team. Concentra strives to provide a safe and respectful work environment free of discrimination and harassment and is committed to an inclusive, barrier-free recruitment and selection processes.*

*We thank all applicants for their interest, however, only those selected for an interview will be contacted.*